



THE ENERGY KING

Platinum 200 Series



casement



double hung



two light slider



awning



VINYL WINDOW
LIFETIME LIMITED WARRANTY

The Manufacturer warrants for all vinyl window products manufactured on or after September 1, 2016, to the original owner/occupied single family residence in which these windows were originally installed. This warranty is subject to the conditions and limitations herein listed for as long as the original owner/purchaser resides in the home. For products installed in multi family, commercial or rental property refer to the commercial applications of this warranty.

COVERAGE:

This warranty provides to the original purchaser of Energy King Windows & Doors, Inc. that under normal operation, these windows will be free from defects in manufacturing and material for as long as you own and reside in the home in which Energy King Windows & Doors were installed. This warranty is transferable to the next property owner. Refer to section regarding warranty transfer.

WHAT THIS WARRANTY DOES COVER



VINYL – LIFETIME

The **WHITE VINYL COMPONENTS** are warranted for as long as you own and reside in your single-family home against defects such as blistering, flaking, peeling, or corroding, provided recommended cleaning practices have been followed.

FACTORY-APPLIED EXTERIOR & INTERIOR FINISHES are warranted for **10 years** from the date of original purchase against peeling, blistering, or flaking. **Note:** Freight and installation costs for warranty-related repairs or replacements are the responsibility of the homeowner unless otherwise determined by the dealer.



INSULATING GLASS UNIT – LIFETIME

The **INSULATED GLASS** is warranted against defects that materially obstruct vision due to film formation caused by moisture in the sealed unit.

If condensation appears between the glass panes, **Energy King Windows & Doors will replace the glass at no charge.** **Note:** Freight and installation costs are the homeowner's responsibility unless the dealer determines otherwise.



GLASS BREAKAGE WARRANTY – LIFETIME *(Residential Only)*

If **DOUBLE-STRENGTH GLASS** breaks during the warranty period, Energy King Windows & Doors will replace the glass at no charge. **EXCLUSIONS: THIS WARRANTY DOES NOT COVER BREAKAGE CAUSED BY:**

- Riot or civil disorder
- Building settlement or structural failure
- Acts of God or severe weather events

Note: Freight and installation costs are the homeowner's responsibility unless the dealer determines otherwise.



SCREEN – LIFETIME

- **SCREEN FRAME:** Warranted against blistering, flaking, or peeling for as long as the original purchaser occupies the home.
- **FIBERGLASS SCREEN CLOTH:** Warranted against insect damage, tears, or accidental punctures.

If the screen cloth fails, Energy King Windows & Doors will ship a replacement. **Note:** Freight and installation costs are the homeowner's responsibility unless the dealer determines otherwise.



HARDWARE – BALANCES – OTHER MOVING PARTS – LIFETIME

All of the hardware (balances, tilt latches, crank mechanisms, rollers, and all other hardware components) is warranted against breaking, cracking, or otherwise failing for as long as you live in your home. **Note:** Freight and installation costs are the homeowner's responsibility unless the dealer determines otherwise.



TRANSFER OF WARRANTY

The **vinyl, glass seal failure, and hardware portions** of this warranty are transferable to the next owner of the property.

To transfer the warranty:

1. Submit the attached transfer form to Energy King Windows & Doors.
2. Include a check for **\$50**.

Deadline: Within **60 days** of property transfer. Failure to submit both the form and payment within 60 days will terminate warranty coverage.



REPAIR PROCEDURE

Energy King Windows & Doors reserves the right to **repair or replace any defective parts.**

- Color matching is **not guaranteed**.
- Replacement components or parts will be shipped at the homeowner's expense.
- **Labor costs are not included**
- Neither the manufacturer nor its dealer is responsible for removal, replacement, or installation costs, except where the dealer elects otherwise.



COMMERCIAL / MULTI-FAMILY RESIDENCE

For properties other than owner-occupied single-family homes, warranty coverage is limited to **10 years** from the original purchase date or the conclusion of the original warranty, whichever comes first.

WHAT THIS WARRANTY DOES NOT COVER



ENERGY KING WINDOWS & DOORS IS NOT LIABLE FOR:

- Normal wear and tear, weathering of factory applied finishes.
- Normal wear and tear to hardware and natural occurring changes to hardware finishes (tarnishing).
- Damage caused by chemicals (salt spray, brick wash, airborne pollutants).
- Product failure due to misuse or abuse, damage caused by failure to provide maintenance (also fire, flood, hurricanes, tornadoes, earthquake, or other acts of nature, or any other conditions that exceed product design standards (that are test certified) as referenced in Energy King Window's published literature.
- Improper installation, operational problems, and problems relating to water, air infiltration or leaking as a result of improper installation or flaws in building design or construction.
- Product performance decline due to aging, inert gas dissipation. The migration of an inert gas, such as argon is a natural process that occurs over time and is not a defect.
- Condensation, mold or mildew, damage resulting from condensation is related to excessive humidity levels in a structure. Energy King Windows & Doors will not be liable for any damages, resulting from condensation, mold or mildew.
- Fading or changing in color to the factory applied finishes is not a defect.
- Faulty building design, inadequate flashing or caulking, building settlement.
- Shipping or freight expense.
- The maximum claim for glass breakage cannot exceed \$500. Evidenced by copy of insurance claim resolution of such event and evidence of insurance deductible to a maximum cost of \$500 during the term of this warranty.

IMPORTANT LEGAL INFORMATION

This warranty set forth is Energy King Windows & Doors, Inc's maximum liability for its products. Energy King Windows & Doors shall not be liable for special, indirect, consequential or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. Energy King Windows & Doors makes no other warranty or guarantee, either expressed or implied, including implied warranties of merchantable and fitness for a particular purpose to the original purchaser or any subsequent use of the product, except as expressly contained herein. In the event state law precluded exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than in the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein. No distributor, dealer or representative of Energy King Windows & Doors has the authority to change, modify or expand this warranty. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.

THE
ENERGY KING
Windows & Doors

CLAIMS PROCEDURE

TO INITIATE A CLAIM UNDER THIS WARRANTY, Energy King Windows & Doors must be notified in writing promptly after discovery of claimed defect, describing in detail.

- (1) Defect claimed.
- (2) Proof of date of purchase.
- (3) Proof of property ownership at date of window purchase.
- (4) Product type.
- (5) Order number and date (located on sash).
- (6) Photograph of defect.

When warranty coverage is unclear, Energy King Windows & Doors may charge an inspection fee of \$100 for any on-site inspection. If the inspector determines the product has a defect covered by this warranty the inspection fee will be waived.

*LOCATING YOUR
ORDER NUMBER ON SASH



ORDER NUMBER - FIRST LINE (EXAMPLE HERE IS 98000-1)

98000-1
DEALER'S NAME
24.25 W x 58.375 H
FF-PRO200-DH-TOP

5



CO_IS_WHITE _O/S_WHITE

LOCATED ON THE BOTTOM OF THE TOP SASH

LOCATED ON THE SIDE OF THE TOP OR BOTTOM SASH

8181-2-1 Dealer's Name 98000-1
DH - BOTTOM - SASH

ORDER NUMBER - LAST SET OF NUMBERS ON TOP LINE

FOR WINDOWS WARRANTY TRANSFER:

WARRANTY TRANSFER ONLY

THE ENERGY KING
Windows & Doors

RESIDENTIAL WARRANTY TRANSFER APPLICATION



THE ENERGY KING
Platinum Series

THIS IS NOT A WARRANTY REGISTRATION FORM - ONLY USED FOR WARRANTY TRANSFERS

New Owner: _____
(Please Print) First Name Last Name

Original Owner: _____
First Name Last Name

Address: _____ City, State, Zip: _____

Installation Date: ____/____/____ Title Transfer Date: ____/____/____

✂ Cut out & mail with \$50 check to: **Energy King Windows & Doors, Inc. • 815 Smith Street • Buffalo, New York 14206**

FOR WINDOWS REGISTRATION:

WINDOW REGISTRATION FORM

THE ENERGY KING
Windows & Doors

WINDOW REGISTRATION APPLICATION



THE ENERGY KING
Platinum Series

_____/_____/_____
Installation Date Order No. Model Number of Units Installed

Purchaser's Name (Please Print) First Name Last Name

Address Installed at Street City State Zip Code

Dealer's Information Name City

✂ Cut out & mail to within 30 days of installation: **The Energy King Windows & Doors, Inc. • 815 Smith Street • Buffalo, New York 14206**